



## Susan C. Jackson

January 10, 1955 - December 22, 2024

Susan C. Jackson, 69, a fifty-five-year Western Massachusetts resident, passed away on December 22, 2024. She was born in Boston, MA on January 10, 1955, a daughter of the late Robert and Maudelle (Kirkland) Jackson. She was a graduate of Coyle & Cassidy High School and American International College, where she received a B.A. in sociology, as well as her master's degree in social work. She was previously a social worker at the Holyoke YWCA and the Child Guidance Clinic in Springfield. Most recently, for the past 31 years, she ran the METCO program at East Longmeadow Public Schools for Springfield school children. Susan loved the ocean, annual visits to Martha's Vineyard, and enjoying seafood. She also admired fashion and jewelry, snacking on coconut and pineapple, frequent travels and long drives to experience nature and chase sunrises. Most importantly, she loved to laugh and make people feel seen and heard. She was predeceased by her beloved husband Samuel H. Jones on January 3, 2017. She is survived by her daughter Chelsea M. Jacksonjones of Braintree, MA, sister-in-law Shirley Jackson and nieces and nephews: Carmillia Jackson, Charisma Jackson, James Jackson, Sharon Jones, Philip Jones, Pamela Jones, their children and Tonya Sherill and her children. She was predeceased by her brother Joseph Jackson. Viewing will be held on Friday, January 3, 2025 from 4 - 5:30PM with a service immediately following at 5:30PM at New England Funeral & Cremation Center, 25 Mill Street, Springfield, MA. Please visit Susan's memorial page at [www.nefcc.net](http://www.nefcc.net) for expressions of sympathy.



# Previous Events

## Viewing

JAN 3. 4:00 PM - 5:30 PM (ET)

New England Funeral & Cremation Center  
25 Mill Street  
Springfield, MA 01108  
(413) 733-1522  
[info@nefcc.net](mailto:info@nefcc.net)  
<https://www.nefcc.net/>

## Service

JAN 3. 5:30 PM (ET)

New England Funeral & Cremation Center  
25 Mill Street  
Springfield, MA 01108  
(413) 733-1522  
[info@nefcc.net](mailto:info@nefcc.net)  
<https://www.nefcc.net/>

# Tribute Wall

AP

“ I worked with Susan back in early 2000. My sincere sympathies to her family and friends. I remember her as always smiling and always being willing to help. I am sorry that I missed her passing in the news. Sending prayers for all who loved her. She touched many many lives and the children she helped are forever impacted.

Alaena Podmore - August 07, 2025 at 09:08 AM

CJ

“ ugh, sitting here missing you. Writing on the family's obituary pages online, and now I am here writing to yours. I love you, and I just want to tell you thank you for being the BEST aunt in the entire galaxy! <3

Carmillia Ming Jackson - February 26, 2025 at 12:22 PM

TB

“ The Family of Valerie Powell Baldwin purchased the Beautiful in Blue for the family of Susan C. Jackson.



The Family of Valerie Powell Baldwin - January 03, 2025 at 11:24 AM



“ Crystal Cross Bouquet was purchased for the family of Susan C. Jackson.



December 31, 2024 at 06:08 PM



“ A [Memorial Tree](/store/Product.aspx?ProductId=4518) was planted in honor of Susan C. Jackson.

December 31, 2024 at 06:08 PM



“ Heavenly Heights Bouquet was purchased for the family of Susan C. Jackson.



December 31, 2024 at 05:58 PM



“ A [Memorial Tree](/store/Product.aspx?ProductId=4518) was planted in honor of Susan C. Jackson.

December 31, 2024 at 05:58 PM



“ Susan was an integral part of East Longmeadow Public Schools as she advocated for students in the vibrant METCO program. She monitored the students academic progress from K - HS as well as supporting their integration into full participation in the every day students' lives. She was loved by many students both in and outside of the program. Her humor, her no nonsense approach, her belief that all children could learn and grow together. She worked tirelessly with teachers and administrators to create positive outcomes for those students for whom she was responsible. Thank you, Sue, for your friendship, professional advice, and your humor  
East Longmeadow will always remember you. Rest in Peace.

Brenda Houle-former admin- BPMS /MS - December 30, 2024 at 07:23 PM

RO

*Jackson I no things will be ok you've taught your daughter well. I'll miss you and our talks all nite, which changed the world, haha! When u catch up with the guys remember they always win because they cheat. Miss u girl*

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**Roxann Overton-Peterkin** - December 31, 2024 at 05:12 PM



“*Ms. Jackson always knew just when to call and check up on me and the kids. She not only asked about my kiddos in her school district but my other 3 and knew all of them by name. I could stop in and check on her and she'd always have such a positive and encouraging spirit. She will truly truly be missed.*

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**Niecey Fryar** - December 30, 2024 at 04:20 PM

PJ

“*Chelsea,  
My deepest condolences to you for your lose. Your mom was one of first people I met and took me under her wing when I moved to Spfld. As a very young bride. I will always rember and be grateful for her kindness and support.*

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**Pamela Johnson** - December 27, 2024 at 09:18 PM

CJ

“ To my dearest Aunt Susan,

*Oh, how I miss you already. You were my safe place, just as you were for so many others. You had an incredible way of making everyone feel loved and special, but for me, it was even more profound. I was your "Mingy," and you will forever be the best aunt in the galaxy.*

*I think about all the memories we made together, memories I will cherish for the rest of my life. Summer vacations with you and Uncle Sam at the vineyard, our trips to J.P. Licks for ice cream, Saturday visits to the Black bookstore followed by church food next door—all those simple yet beautiful moments that meant everything to me. And oh, your candy yams, my absolute favorite.*

*You filled my life with so much love, warmth, and joy, Aunt Susan. I love you more than words can express. I hope you and Daddy are up there together, cracking jokes and giving each other those "juicy lips." Until we meet again, fly high, my beautiful angel.*

*Forever in my heart,  
[Mingy]*



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**Carmillia Jackson** - December 27, 2024 at 05:43 PM

TG

“ Susan will forever be missed by all who knew her. She was a great role model, a great mentor, and a great friend to all who crossed her path. She had a special way of connecting with people, especially the children she worked with. They knew how much she loved them and they will always remember her kindness and guidance. Susan's legacy will live on in the hearts of those she touched, and her spirit will continue to inspire others for years to come. Rest in power, my Cutie, you will never be forgotten.

♥♥♥♥♥ Tammy

Tammy Grimes - December 27, 2024 at 12:45 PM

SJ

My deepest condolences to my cousin Chelsea

Sharon Jones - December 28, 2024 at 06:30 AM



“ Blue Caribbean Bouquet was purchased for the family of Susan C. Jackson.



December 27, 2024 at 10:35 AM

CM

“ Susan was a warm person who had an ability to make you feel better and made you BE better. She was incredibly helpful in not just helping the students of East Longmeadow Public Schools, but she helped all of the adults get better at helping the students. I'm a better educator and a better person for having known her.

Conor Martin - December 26, 2024 at 10:12 PM

PW

*So perfectly expressed, Conor Martin! And so true.*

**Patricia Wagner** - December 27, 2024 at 09:39 AM

TR

*Susan was a matriarch in my household helping me to raise and mentor my three daughters through their METCO journey. This is truly and shock and she will genuinely be missed. My condolences to the family. Her legacy will never be forgotten!*

**Tabatha Rivera-Earley** - December 27, 2024 at 10:28 AM

RM

*She was an amazing soul that I am blessed to have shared space and time with!! She helped me thru the METCO program and helped me throughout life!! She will be missed and there will never be another like her! Prayers to her daughter and family on this loss!*

**Renea McClemmon** - December 27, 2024 at 10:49 AM

PA

*Lord have mercy. Aunt Susan was the best. Sweet, loving and caring. Beautiful smile and a beautiful person. May her soul REST In Peace. 🙏🌸. Definitely will be missed 😭😭😭😭*

**Pamela** - December 27, 2024 at 02:30 PM

WK

*To know Susan meant you were a lucky person...she exuded love, warmth and caring like nobody...rest in peace dear, sweet Susan...to say you will be missed is an understatement. Bill Knowlton*

**William Knowlton** - December 27, 2024 at 05:41 PM